



National Apartment Association Designation

# Certified Apartment Property Supervisor (CAPS)

The Certified Apartment Supervisor (CAPS) curriculum was developed by the National Apartment Association to provide training for multi-site supervisors, or managers aspiring to multi-site supervision. The programs are designed to provide the foundation of sound supervisory management.

**Date:** November 13th & 20th, 2009  
December 2,3,4, 2009  
**Time:** 9:00 a.m.— 5:00 p.m.  
**Location:** Granhaven Manor  
3215 W. Mt Hope Ave  
Lansing, Mi 48911  
**Cost:** \$1200/Members and \$1500 Non-Members

The Five Programs 5 Days

- Effective Leadership
- Property Evaluation, Due Diligence
- Property Performance Management
- Financial Management
- Legal & Risk Management

*“CAPS helped me when I became a supervisor... It furthered my knowledge and brought me to a new level in my abilities and skills,” Debbie Wehrneier, CPM, CAPS, CAM and 2002 Paragon Award Winner*

Fax to 616-257-0398 or e-mail attendees names to info@pmamhq.com or call 616-531-5243  
Please Register by November 2, 2009

Company/Property Name Management Company (if applicable)

Street Address, City, State, Zip

Phone Fax e-mail address

*Please list individual names of those attending*

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Enclosed payment: Check # \_\_\_\_\_ Amount \$ \_\_\_\_\_ Are you a PMAM Member? \_\_\_\_\_

Make payment to “PMAM” and mail to 2675 44th Street #303 Wyoming, Mi 49519  
Please Reference: CAPS